

discover more
@ariston.com

- G.C.N.: **47-116-79** (24 kW)
- G.C.N.: **47-116-80** (30 kW)
- G.C.N.: **47-116-81** (24 kW)
- G.C.N.: **47-116-82** (30 kW)



CARES ONE

USER'S MANUAL

CONDENSING WALL-HUNG GAS BOILER

kiwa
approved
product



UK WATER SUPPLY
REGULATIONS



HOT WATER | HEATING | RENEWABLES

Dear Customer,
Thank you for choosing an ARISTON boiler.
We guarantee that your boiler is a reliable and technically sound product.
This manual provides detailed instructions and recommendations for proper installation, use and maintenance.
Remember to keep this manual in a safe place for future reference i.e. by the gas meter.
Your local ARISTON Servicing Centre is at your complete disposal for all requirements.

WARRANTY

This appliance is in warranty for **2 years** from the date of installation. Proof of installation or purchase and annual servicing must be provided upon request. The installation must have been carried out by a Gas Safe Registered engineer.

Ariston is obliged under this warranty to repair or replace a faulty appliance under our terms and conditions.

Any repair or replacement will be at Ariston's discretion. This warranty will only apply where the fault arises from defects in the appliance, caused either by material or workmanship of the manufacturer.

This warranty does not cover malfunction or damage arising from incorrect installation, commissioning or maintenance procedures as advised in the Installation and Servicing manual, inefficient flue system, poor or incorrect electricity and wiring, incorrect gas supply or pressure, tampering by inexperienced persons and any other cause not directly related to manufacture.

Ariston Thermo Uk Ltd cannot accept responsibility for any cost arising from repair or maintenance carried out by any third party.

This warranty does not affect your statutory rights.

The appliance must be registered with Ariston within 30 days from date of installation.

The boiler must be serviced annually either by a local Gas Safe Registered engineer or managed by Ariston directly which can be arranged by calling **0333 240 8777**.

If the boiler is not serviced directly through Ariston then proof service must be sent in to **Ariston UK** (address on back cover of manual)."

Registration is online at **www.ariston.co.uk**.

Thank you for choosing an **Ariston** boiler compatible with **Ariston Net**, the service designed and manufactured by **Ariston**, to provide a whole new experience in using a domestic heating system. **Ariston Net** allows you to start, stop and check the temperature of domestic heating and water anytime, anywhere from a smartphone, tablet or PC. It allows you to constantly monitor energy consumption to ensure you save on your gas bill. It also notifies you in real time if there is a boiler failure. If a remote diagnostic service is activated, the service centre will be able to solve problems remotely where possible or arrange an appointment at your earliest convenience.



* The installation must have been carried out by a Gas Safe Registered engineer.

For more information call us on **0333 240 8777**.

Disposal and recycling boiler.

Our products are designed and manufactured by using components made from recyclable materials where possible.

The boiler and its accessories have to be adequately disposed of and the various materials separated where possible.

The packaging used for the transport of the boiler must be disposed of by the installer.

ATTENTION!!

Recycling and disposal of the boiler and the accessories must be made as required by regulations.

SAFETY REGULATIONS

Key to symbols:




Failure to comply with this warning implies the risk of personal injury, in some circumstances even fatal






Failure to comply with this warning implies the risk of damage, in some circumstances even serious, to property, plants or animals.


Do not perform operations which involve opening the appliance.

Electrocution from live components. 
 Personal injury caused by burns due to overheated components, or wounds caused by sharp edges or protrusions.



Do not perform operations which involve removing the appliance from its installation space .

Electrocution from live components. 
 Flooding caused by water leaking from disconnected piping. 
 Explosions, fires or intoxication caused by gas leaking from disconnected piping. 



Do not damage the power supply cable.

Electrocution from live uninsulated wires. 


Do not leave anything on top of the appliance.

Personal injury caused by an object falling off the appliance as a result of vibrations. 
 Damage to the appliance or items underneath it caused by the object falling off as a result of vibrations. 


Do not climb onto the appliance.

Personal injury caused by the appliance falling. 
 Damage to the appliance or any objects underneath it caused by the appliance falling away from its installation space. 


Do not climb onto chairs, stools, ladders or unstable supports to clean the appliance.

Personal injury caused by falling from a height or cuts (stepladders shutting accidentally). 


Do not attempt to clean the appliance without first switching it off and turning the external switch to the OFF position.

Electrocution from live components. 

Do not use insecticides, solvents or aggressive detergents to clean the appliance.


Damage to plastic and painted parts. 

Do not use the appliance for any use other than normal domestic use.


Damage to the appliance caused by operation overload. 

Damage caused to objects treated inappropriately.


Do not allow children or inexperienced individuals to operate the appliance.

Damage to the appliance caused by improper use. 

If you detect a smell of burning or smoke coming from the appliance, disconnect it from the electricity supply, turn off the main gas valve, open all windows and call for assistance.

Personal injury caused by burns, smoke inhalation, intoxication. 

If there is a strong smell of gas, turn off the main gas valve, open all windows and call for assistance.

Explosions, fires or intoxication. 

This appliance can be used by children aged from 8 years and above and person with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

The installation and first ignition of the boiler must be performed by qualified Gas Safe Registered engineer in compliance with Gas Safety (instillation & use) regulations and all other national regulations regarding installation, and in conformity with any requirements established by local authorities and public health organisations.

After the boiler has been installed, the installer must ensure that the end user receives the declaration of conformity and the operating manual, and should provide all necessary information as to how the boiler and the safety devices should be handled.

This appliance is designed to produce hot water for domestic use (combi version).

It should be connected to a heating system and a distribution network for domestic hot water, both of which must be compatible with its performance and power levels.

The use of the appliance for purposes other than those specified is strictly forbidden. The manufacturer cannot be held responsible for any damage caused by improper, incorrect and unreasonable use of the appliance or by the failure to comply with the instructions given in this manual.

Installation, maintenance and all other interventions must be carried out in full conformity with the governing legal regulations and the instructions provided by the manufacturer. Incorrect installation can harm persons, animals and possessions; the manufacturing company shall not be held responsible for any damage caused as a result.

In the event of any maintenance or other structural work in the immediate vicinity of the ducts or flue gas exhaust devices and their accessories, switch the appliance off by switching the external bipolar switch to the "OFF" position and shutting off the gas valve.

When the work has been completed, ask a qualified technician to check the efficiency of the ducting and the devices.

If the boiler should be out of use for a prolonged period, it is recommended that the electrical power supply be disconnected and that the external gas cock be closed. If low temperatures are expected, the boiler and system pipe work should be drained in order to prevent frost damage.

Turn the boiler off and turn the external switch "OFF" to clean the exterior parts of the appliance.

Do not allow children or inexperienced persons to use the appliance without supervision.

CE labelling

The CE mark guarantees that the appliance conforms to the following directives:

- **2009/142/CEE**
relating to gas appliances
- **2014/30/EU**
relating to electromagnetic compatibility
- **92/42/CEE**
relating to energy efficiency
- **2014/35/EU**
relating to electrical safety
- **2009/125/CE**
Energy related Products
- **813/2013**
Commission regulation (EU)

Do not forget the Log Book!

The Benchmark Scheme

Benchmark places responsibilities on both manufacturers and installers.

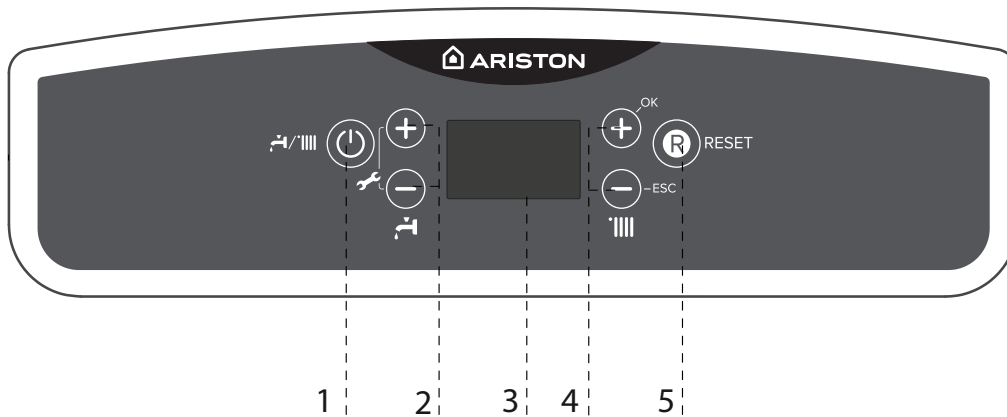
The purpose is to ensure that customers are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by competent persons and that it meets the requirements of the appropriate Building Regulations.

The Benchmark Checklist can be used to demonstrate compliance with Building Regulations and should be provided to the customer for future reference.

Installers are required to carry out installation, commissioning and servicing work in accordance with the Benchmark Code of Practice which is available from the Heating and Hotwater Industry Council who manage and promote the Scheme.

Visit www.centralheating.co.uk for more information.

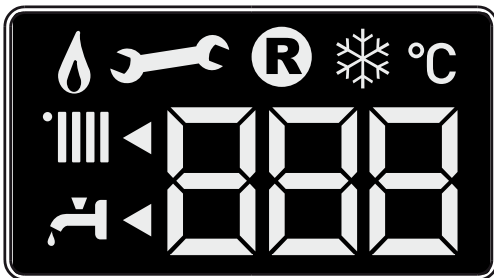
Control Panel



Legend :

1. ON/OFF and operating mode selection button
2. Domestic hot water temperature adjustment buttons +/-
3. Display
4. C. heating temperature adjustment buttons +/-
5. RESET button

Display



Digits indicating: - set temperature - menu settings - error code signals	
Reset button request	
Technical assistance request	
Flame detected	
Heating operation set	
Heating operation active	
Hot water operation set	
Hot water operation active	
Anti-frost Function Active	

Initial operating procedures

Check the water pressure on the pressure gauge and make sure that the figure is between 0.6 and 1.5 bar when the system is cold. If the pressure is just under the minimum value the display will request a filling procedure - see note below.

FILLING PROCEDURE

RE-ESTABLISH THE CORRECT PRESSURE USING THE FILLING LOOP (POSITIONED UNDERNEATH THE BOILER) AND PRESS THE MODE BUTTON 1 FOR 5 SECONDS. THE DISPLAY SHOWS "P". WHEN THE PRESSURE GAUGE INDICATES A PRESSURE OF 1 BAR, CLOSE THE FILLING VALVE AND PRESS THE MODE BUTTON 1. THE DISPLAY RETURNS TO NORMAL VIEW.

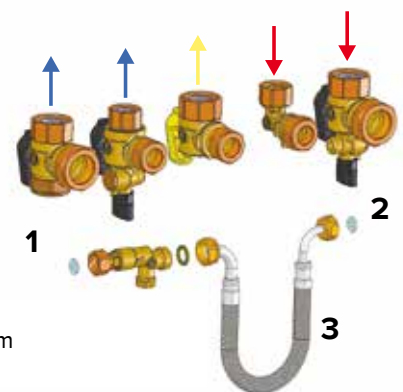


Re-establish the correct pressure by filling loop.

If the pressure drops very frequently, there may be a water leak at some point in the system. If this is the case a plumber should be contacted.

Standard for:
3301054
3301055

Option for:
3301052
3301053

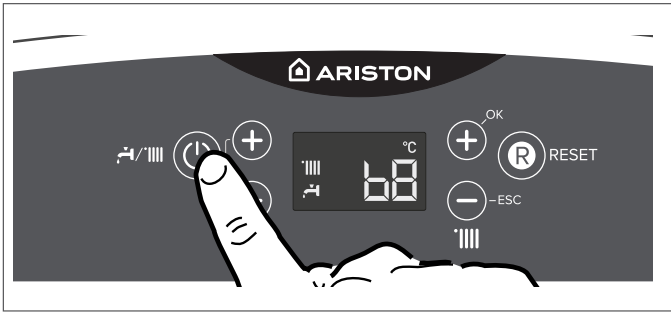


Note.
Connections viewed from behind boiler.

1. To repressurise the system ensure flexible hose 3 is connected
2. Slowly open taps 1 & 2 (see diagrams above)
3. Water will be heard entering the system
4. When the pressure gauge reads 1.5 bar close taps 1 & 2

Ignition procedure

Press the ON/OFF button "1" on the control panel to switch on the boiler. The display shows:







The figures indicate:

- the operating mode when no heating requests have been made
- the flow temperature in central heating mode
- the temperature of the hot water in domestic hot water mode.

Operating mode selection

Use the button "1" to select the desired operating mode.

Operating mode	Display
heating + hot water production for domestic use - WINTER	 
hot water production for domestic use only - SUMMER	

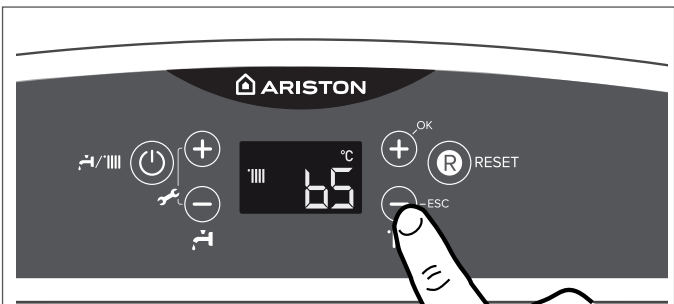
The ignition of the burner is indicated on the display by the symbol .

Adjusting the heating

It is possible to set the temperature of the heating water by pressing the buttons 5.

The temperature that may be obtained, which varies from 20°C to 45°C (low temperature) and 35°C to 82°C (high temperature).

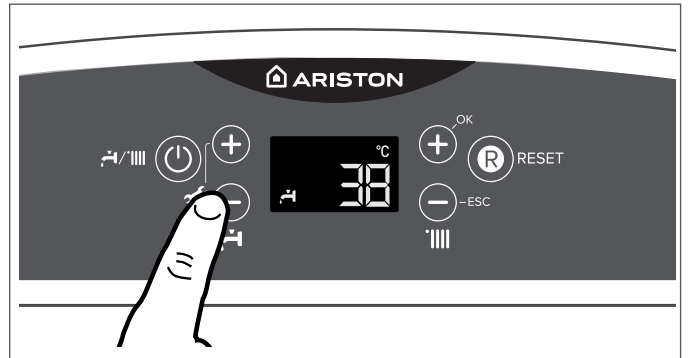
The value set previously will flash on the display.



Domestic hot water temperature adjustment

It is possible to set the temperature of the domestic hot water by pressing the buttons 2. a temperature may be obtained which varies from 36°C to 60°C.

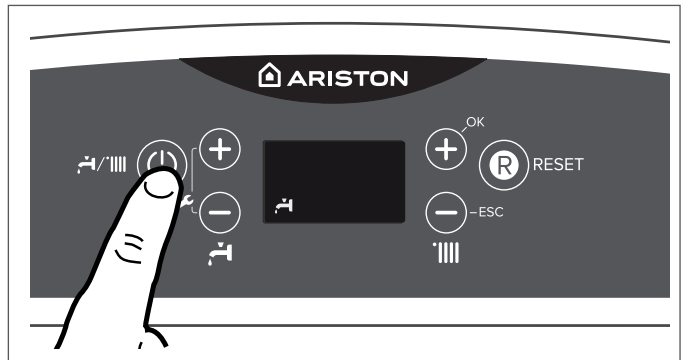
The value set previously will flash on the display.



Switching off the heating

To switch off the heating, press the button 1; the heating operation symbol will disappear from the display. The button can be used to keep the domestic hot water production process active or to place it in standby (modes deactivated).

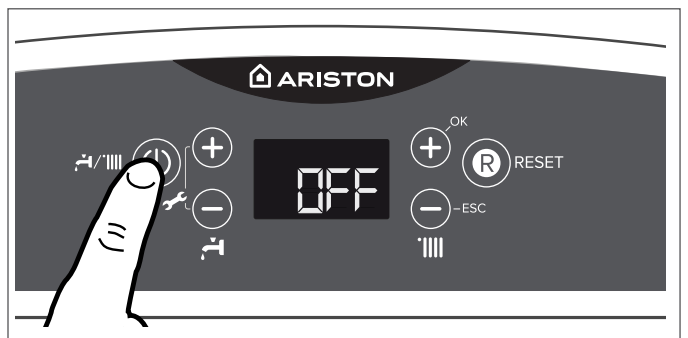
In the figure below the boiler remains active only for the production of domestic hot water, indicating the set temperature.



Switching off the boiler

To switch off the boiler press the ON/OFF button, the display will show OFF.

The Anti-Frost Function remains active.




ATTENTION!!

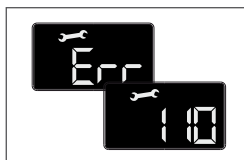
Switch off the boiler completely by switching the external electrical switch to the OFF position. Shut off the gas valve.

Appliance shut-off conditions

The boiler is protected from malfunctions by means of internal checks performed by the electronic P.C.B., which stops the boiler from operating if necessary. In the event of the boiler being shut off in this manner, a code appears on the control panel display which refers to the type of shut-off and the reason behind it. Two types of shut-off may occur:

Safety shut-off

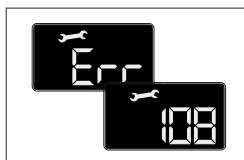
This type of error is "volatile", which means that the boiler starts up again automatically as soon as the problem which caused the shut-off is removed. On the display flash "Err" and the error code (es. **Err/110**) and appear the symbol  - see the error table.



In fact, soon as the cause of the shut-off disappears, the boiler starts up again and continues to operate normally. While the boiler is shut off for safety reasons, it is possible to attempt to restore normal operation by switching the appliance off and on again using the ON/OFF button on the control panel. If the boiler still indicates a safety shut-off, switch it off. Make sure the external electric switch is in the OFF position, shut off the gas valve and contact a qualified technician.

Safety shut-off due to insufficient water pressure

If the water pressure inside the heating circuit is insufficient, the boiler will perform a safety shut-off. On the display flash "Err" and the code - **Err/108** - for Insufficient water pressure - see the error table.



The system may be restarted, re-balancing the water pressure, by using the filling procedure - **see note 1**.


If the re-balancing request is performed on a frequent basis, switch the boiler off, bring the external electric switch to the OFF position, shut off the gas valve and contact a qualified technician to check for any leaks of water.

NOTE 1 - FILLING PROCEDURE
RE-ESTABLISH THE CORRECT PRESSURE USING THE FILLING LOOP (POSITIONED UNDERNEATH THE BOILER) AND PRESS THE MODE BUTTON 1 FOR 5 SECONDS. THE DISPLAY SHOWS "P".
WHEN THE PRESSURE GAUGE INDICATES A PRESSURE OF 1 BAR, CLOSE THE FILLING VALVE AND PRESS THE MODE BUTTON 1.
THE DISPLAY RETURNS TO NORMAL VIEW.

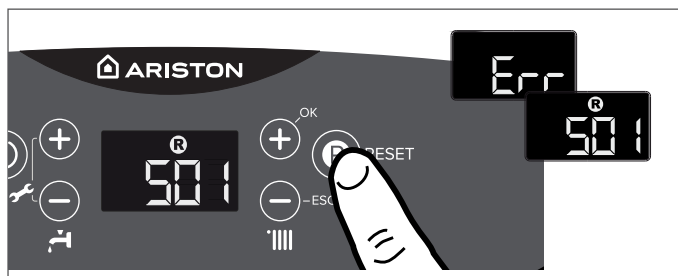


Operation shutdown

This type of error is "non-volatile", which means that it is not removed automatically.

On the display flash Err and the error code -es. **Err/501**, and appear the symbol .

In this case the boiler does not restart automatically, but it may be reset by pressing the **Reset** button. If the problem manifests itself again after several attempts to reset the appliance, contact a qualified technician.



IMPORTANT

If this shutdown occurs frequently, contact an authorised service centre for assistance. For safety reasons, the boiler will allow a maximum of 5 reset operations to take place in 15 minutes (individual presses of the **Reset button).**

If the shutdown is occasional or an isolated event, this is not Necessarily a problem.

Operation shutdown error table

Description	Display
Overheating	1 01
No flame detection	5 01
Insufficient circulation	1 03
	1 04
	1 05
	1 06
	1 07
Insufficient water (request filling)	1 08
P.C.B. error	3 05
P.C.B. error	3 06
P.C.B. error	3 07

Anti-frost Device.

The anti-frost function acts on the central heating flow temperature probe, independently from other settings, when the electrical supply is turned on. If the primary circuit temperature falls below 8°C the pump will run for 2 minutes.

After the two minutes of circulation (fixed) the boiler will check the following:

- a - if the central heating flow temperature is > 8°C, the pump stops;
- b - if the central heating flow temperature is between 4 and 8°C, the pump will run for another two minutes;
- c - if the central heating flow temperature is < 4°C, the burner will fire (heating position) at minimum power until the temperature reaches 33°C, the burner will go off and the pump will continue to run for two minutes.

The activation of the Anti-Frost feature is symbolised by .

The anti-frost device activates only when (with the boiler operating correctly):

- the system pressure is correct,
- the boiler is electrically powered,
- there is a supply of gas.

Change of gas type

Our boilers are designed to function either with Natural Gas (Methane, G20) or LPG (Propane, G31). If you need to change from one gas to another then you should speak to a Gas Safe Registered engineer or please call **Ariston on 0333 240 8777**

Maintenance

Schedule an annual service for the boiler with a Gas Safe Registered engineer.

Correct maintenance always results in savings in the cost of running the system.

Failure to arrange an annual service for the appliance will invalidate the warranty of the appliance.



ITALIAN DESIGN

Ariston Thermo UK Ltd

Artisan Building
Hillbottom Road
High Wycombe
Bucks HP124HJ
Telephone: 01494 418500

ariston.co.uk

Customer Service: 0333 240 8777

420010818600